

BERETE S.L. is a leading company in the sector dedicated to the commercialization of frozen fish and aquaculture products. The Quality policy takes into account the context of the company's organization and supports the purpose of its strategic objective, which is ultimately customer satisfaction always within the path of Quality and Food Safety.

The Quality Policy of our company is based on guaranteeing the safety of our products, in order to achieve the maximum satisfaction of all our customers, because a satisfied customer is the fundamental pillar for the growth of our company. Our policy takes a clearly customer-focused approach.

BERETE S.L. has highly qualified staff for product evaluation during product purchasing, support activities, and for the sale of products. These staff are familiar with and follow the rules established in the implemented Food Quality and Safety Management System (FQSMS), the regulations in force, and the processes and specifications agreed with customers. In turn, our company subcontracts adequate and certified facilities for correct product storage and preservation, as well as prestigious logistics operators to ensure that our products are delivered to our customers with the utmost quality.

Management promotes and carries out activities aimed towards sustainability, demonstrating a high degree of environmental, ethical, personal, social and corporate responsibility. Therefore, our company is committed to work with the very best techniques available, as far as possible, respecting both the society and the environment.

The **BERETE S.L.**'s management has a strong commitment to implement the "Food Safety Culture", not just within the company, but also wherever possible among all of those who hold a stake in its activity, by promoting this knowledge through staff training, as well as promoting a proactive attitude and applying this to the processes and procedures of its FQSMS. The company keeps updated the related legislation, searching for up-to-date technical and socio-sanitary information, disseminating this culture through its web page.

We guarantee the maximum reliability of our products, by ensuring that they originate from the market's main fisheries/aquaculture companies and manufacturers. Thanks to our supplier controls, we guarantee that all of our products comply with customer requirements and specifications and agrifood regulations, thereby achieving maximum safety and quality, given that these are the inherent characteristics of our products. When it comes to food safety and quality, our motto is "We only sell products that we would serve our children". We sell natural fishery and aquaculture products, with the minimum of processing possible and from clean seas.

The Management is committed to comply with the applicable requirements of the Quality, Food Safety and Sustainability standards to which the company is certified, as well as to continuous improvement. The policy is revised at least annually and at any time there are changes in the context, regulations, requirements and objectives of the company. The quality policy is the frame of reference for the establishment of **Berete S.L. Quality and Food Safety Objectives**.

All the principles and commitments set out in our policy are implemented in our FQSMS in measured, controlled and monitored indicators or objectives for continuous improvement.

The objectives agreed in 2021 to be met by 2022 are the following:

Reduction of customer complaints and incidents reported by suppliers.

Strengthening of human resources (hiring of inspection staff), as well as material resources (mainly IT) in order to increase food safety in all its aspects.

Informatization of the activity as far as possible, as a commitment of the company to search and transfer information to both suppliers and customers, as well as a more rapid and more centralized access to traceability. Document management.

A continuous maintenance of the level of food safety culture with a thematic cycle of courses as well as the commitment to increase the capacity of the quality- or logistics department to make traceability more agile.

Increasing customer interaction so that the customer has access to information on specifications, claims at the disposal, transparency and agility in the contract agreement. Consequence of a customer-focused policy.

Acting as far as possible in environmental sustainability in all its dimensions, our company was certified under Sustainable Fishing standard last year, while this year savings in paper consumption is our high priority.

In Vigo, November 30, 2021

Approved by: Felipe Velasco
(Gerente)

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